

Please Call Us First to Consult with Us by Phone if You Have a Fever, Etc.

In this prefecture, we have taken the appropriate measures to prepare a consultation/examination/testing program through which prefectural residents can be examined at local medical institutions (medical institutions equipped to perform examinations/testing for individuals exhibiting fevers, etc.) where we have put in place the proper systems needed to perform examination/testing for any individuals who are suspected of having contracted the novel coronavirus or influenza, etc., due to exhibiting symptoms, such as a fever, etc.

■ Please Consult with Us by Phone/Make a Reservation to Be Examined

○ If you have a fever, etc., we ask that you first call your local medical institution (primary care doctor, etc.) and consult with them by phone.

○ If you do not have a primary care doctor, etc., and you are unsure of where to call to consult, please consult with the “Examination/Consultation Centers for Individuals Exhibiting Fevers, Etc.” (Health and Welfare Offices/Public Health Centers, etc.) or the “Novel Coronavirus Health Consultation Call Center” (Please see the reverse side of this flyer; you can also find guidance information on the prefectural government’s website).

○ Please refrain from directly going to these medical institutions to get examined without calling them first.

■ What Are “Medical Institutions Equipped to Perform Examinations/Testing for Individuals Exhibiting Fevers, Etc.?”

○ These are medical institutions that have implemented measures to prevent any further on-premises spreading of diseases, and visitors will be able to enjoy peace of mind while being examined.

■ Precautions When Visiting for an Examination

○ When coming in to be examined, please make sure to always wear a mask and follow any instructions given by the medical institution.

○ Please refrain from using public transit when visiting the medical institution.

■ About Proper Medical Examinations

○ Since there is a risk that your symptoms may worsen if you go to extreme lengths to avoid being examined, we ask that individuals that have preexisting conditions or are feeling unwell to first consult with their primary care doctor.

Examination/Consultation Centers for Individuals Exhibiting Fevers, Etc.

(Centers for Returnees/People Who Have Come Into Contact With an Infected Individual)

	Consultation Operating Hours	Phone No.
Novel Coronavirus Health Consultation Call Center	Open 24 hours (includes weekends and public holidays)	078-362-9980
Ashiya Health and Welfare Office	9 a.m. to 5:30 p.m. on weekdays *If you need to make a call at a time other than that shown above, such as weekday evenings (5:30 p.m. to 9 p.m.) or weekends or public holidays, please contact the Novel Coronavirus Health Consultation Call Center: Phone No.: 078-362-9980 FAX : 078-362-9874	0797-32-0707
Takarazuka Health and Welfare Office		0797-62-7304
Itami Health and Welfare Office		072-785-9437
Kakogawa Health and Welfare Office		079-422-0002
Kato Health and Welfare Office		0795-42-9436
Naka Harima Health and Welfare Office		0790-22-1234
Tatsuno Health and Welfare Office		0791-63-5140
Ako Health and Welfare Office		0791-43-2321
Toyooka Health and Welfare Office		0796-26-3660
Asago Health and Welfare Office		079-672-0555
Tanba Health and Welfare Office		0795-73-3765
Sumoto Health and Welfare Office	0799-26-2062	
Kobe City Public Health Center (Offers multi-lingual consultations)	Open 24 hours (includes weekends and public holidays)	078-322-6250
Himeji City Public Health Center (Offers consultations for some languages)	9 a.m. to 7 p.m. on weekdays 9 a.m. to 5 p.m. on weekends and public holidays	079-289-0055
Amagasaki City Public Health Center	9 a.m. to 7 p.m. on weekdays 9 a.m. to 5 p.m. on weekends and public holidays	06-4869-3015
Nishinomiya City Public Health Center	8:45 a.m. to 7 p.m. on all days including weekends and public holidays *Starting from Nov. 1st, operating hours have been changed as follows: 9 a.m. to 7 p.m. on weekdays 9 a.m. to 5 p.m. on weekends and public holidays	0798-26-2240
Akashi Public Health Center	9 a.m. to 8 p.m. on weekdays, weekends, and public holidays *If you urgently need to call us at a time other than that shown above, please contact the main city hall phone number (078-912-1111)	078-918-5439

If you have difficulty consulting in Japanese, please contact the foreigner consultation services at your local municipal government office or contact the Hyogo Multicultural Counseling Center.

Hyogo Multicultural Counseling Center

078-382-2052 (Monday through Friday 9 a.m. to 5 p.m.)

078-232-1290 (Saturdays/Sundays 9 a.m. to 5 p.m.)